

**Role Purpose:** In the role of an Ecommerce Test Analyst, you'll be working closely with Product Owners, UX/UI Designers, Engineers and Digital colleagues to create and deliver testing plans for multiple products and systems across our Ecommerce platforms. Performing a variety of manual and automated testing including but not limited to functional, system integration and regression testing across multiple platforms.

**Function / Business Unit:** Business Change

**Location:** Head Office / Remote

**Reporting Line:** Senior Test Analyst

**Budget Responsibility:** N/A

**Team Management:** Yes

**Key Accountabilities / Responsibilities:**

- Develop and implement the use of appropriate testing tools, test techniques, and test automation to continuously improve quality
- Write test plans and scripts based on project / new feature requirements for multiple products across our Ecommerce platforms
- Maintain documentation of the QA process
- Support all testing and release activities across multiple development teams as appropriate, ensuring the business and technical requirements for change are thoroughly understood and documented
- Validating production bugs
- Communicate with development teams to provide a reliable and consistent end-user experience
- Troubleshoot any defects
- Monitor QA activities, test results, leaked defects, root cause analysis and identify areas of improvement
- Analyse requirements to identify all relevant tests scenarios and edge cases.

**Behaviours**

**Teamwork and Collaboration** - Develops strong cross functional relationships. Recognises the dependencies across different functions in order to drive business success

**Communication** - Communicates clearly, articulately and with conviction when speaking with an individual or before a group. Adapts content and style to their audience

**Leading** - Provides excellent leadership through motivating and developing others to achieve high performance. Conveys a clear sense of organisational goals and values to others

goal. Diffuses even high-tension situations; treats others with respect, patience, and consideration. Builds constructive and effective relationships inside and outside the organisation

**Change/continuous improvement** - Strives to improve things by challenging existing thinking. Identifies innovative alternatives to traditional methods/approaches. Drives change through teams. Anticipates impact of change, and directs self and others in smoothly shifting gears

**Detail Orientated** - Achieves thoroughness and accuracy when accomplishing a task through concern for all the areas. Diligently attends to details and pursues quality in accomplishing tasks involved.

**Required Skills & Experience:**

- Experience in writing automated tests
- Able to construct manual test scripts
- Write test plans based on project requirements
- Test case management tools - Test Rail
- Project management tools - Jira and Confluence
- Strong understanding and experience in Agile processes
- Demonstrable experience of testing at all stages of the SDLC
- Strong communication and interpersonal skills
- Broad knowledge of a variety of current test and release tools

**Desirable Skills**

- Experience in using version control software - Git
- Automated end to end testing tools - Selenium, Cucumber, Performance, Virtuoso
- Understanding of CI/CD tools
- Experience of working in cloud-based environments (GCP)

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**Interpersonal Skills** - Able to get along with, encourage and build relationships with stakeholders while remaining productive and reaching the end

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